Living in Husky Village

Husky Village (HV) is a residential community comprised of 6 Houses and 12 Registered Student Organizations (RSOs) at The University of Connecticut (UConn). HV opened in the Fall of 2004 and offers 300 beds in six, three-story buildings. Four buildings (A-D) House 60 students, with 30 beds on the “1” side and 30 beds on the “2” side. Two buildings (E & F) House 30 students, with 15 beds split between. Each building is split by a Resident Assistant room. Any student wishing to live in HV must be at least a sophomore in standing, a fully initiated member of an RSO, and be compliant with all UCONN requirements to be a residential student. More information can be found online here: https://reslife.UConn.edu/husky-village-greek-housing/.

HV is unique in that the RSOs accept a certain level of responsibility in managing Houses and consistently collaborate with Residential Life, Facilities, and the Center for Fraternity and Sorority Development (CFSD). In collaboration with their RSO’s Housing Corporation, Resident Assistants (RAs), and the Residence Hall Director (RHD), each chapter elects a House Manager who facilitate the day-to-day operations of each House. The House Managers, in conjunction with the chapter and organization, have a role in the assignment of rooms in HV. Specifically, the House Manager is responsible for submitting the housing roster, which includes room assignments and individual student signatures. This is submitted to Residential Life, each semester. Each semester, Residential Life informs the House Manager and RSO’s Presidents about vacancies in the House. Each RSO is financially responsible for all vacancies (see Filling Vacancies under Housing Assignments).
The House Manger serves as the advocate for residents and liaisons between the Department of Residential Life and the RSO. House Managers ARE NOT RAs and do not have the authority of RAs. Rather, House Managers create sustainable systems of accountability within their RSO to keep their organization in good standing with CFSD and Residential Life. Most communication (but not limited to) for the RSO will be sent out via the House Manger (with RSO presidents and Housing Corporations copied for dissemination of information). House Managers also represent their RSO (along with the President) in resolving any On-Campus Housing Contract policy violations that are brought up against an RSO. Please note: each RSO does not into the On-Campus Housing Contract, individual residents do, the RSO has a separate contract.

There are many responsibilities of the House Manager, including but not limited to:

- Communicating with resident and non-resident RSO members as well as alumni in regard to House issues, needs, and updates
- Regularly communicating with their individual RSO’s housing corporation representative
- Receiving and resolving any issues related to House inspections
- Conducting weekly inspections
- Submitting housing assignment information by a later specified date
- Resolving room assignment issues as they arise throughout the year
- Collaborate with RAs and the RHD to provide a safe, positive, and equitable community for residents
Who’s Who

Residence Hall Director (RHD): A full-time, live on staff member employed by the Department of Residential Life. The RHD hires, train, and supervise the RAs. Each RHD has various experiences in working in residential halls, occupancy, conduct, and community development. RHDs serve as a campus resource, educator, advocate, and Community Standards officer. RHDs assist residents who are experiencing interpersonal, academic, or emotional problems. Additionally, RHDs advise the Area Council, administer the University conduct process, assist in managing the facilities, serve as liaison between students and the administration, and as an agent of support for House Managers.

For 2021-2022, the RHD is Justin Kyle Tanner (he/him/his). Justin Kyle graduated from The University of Mississippi in 2015 where he majored in business, served as a RA, campus leader, and founding father for the Alpha Lambda chapter of Pi Kappa Phi. Justin Kyle attend The University of Iowa where he obtained a master’s in Higher Education. Since graduating from Mississippi, Justin Kyle has served as a chapter advisor, volunteer for various housing corporations for multiple FSL organizations, and served as a Risk Management volunteer for Pi Kappa Phi. Justin Kyle came to The University of Connecticut in 2017 and has supervised various residential communities, such as apartments, traditional residence halls, and first year, Living and Learning Communities.

Resident Assistant (RA): A live-in, undergraduate student leader who is employed by the Department of Residential Life. In HV, RAs are located on the first floor between 1 and 2 side. RAs receive special training relative to students needs to better support the growth and development of their peers. Additionally, RAs are knowledgeable about campus resources,
conflict resolution and mediation, crisis response, and University policy and procedures (including the *On-Campus Housing Contract*). RAs help the RHD plan activities to socialize, educate, and enrich their respective communities, both academically and interpersonally through the Residential Learning Model. RAs are not House Managers. RAs in HV are members of Greek Letter organizations, but they cannot live in buildings that House their respective RSO.

For 2021-2022, the RAs for HV are:

A. Sayera Kennedy, she/her, member of Sigma Gamma Rho
B. Ishan Bansal, he/him, member of Delta Tau Delta
C. Jana Hassan, SRA, she/her, member of Sigma Gamma Rho
D. Mimi Medeiros, she/her, member of Pi Beta Phi
E. Katrell Clay, he/him, member of Phi Beta Sigma
F. Ben Back, he/him, member of Alpha Epsilon Pi

*Assistant Director for Residence Education (AD):* A full-time professional staff member employed by the Department of Residential Life and supervise RHDs. ADs have overall program responsibility for entire areas of campus (not just one hall or complex), with an emphasis on community development, staff supervision, University collaboration and policy. ADs work with their RHDs to better develop students, support RAs, and connect the various campus resources and community to their respective areas of supervision. For 2021-2022, the AD for HV is Nate Gordon who has previously supervised HV and is a great resource for any resident.

*Custodians, Lead Custodians, and Maintainer Technicians:* Professional staff members employed by The University of Connecticut, they work within the Department of Facilities and
Operations. Custodians and their supervisors, Leads, are responsible for cleaning hallways and stairwells throughout the school year on a weekly basis. Maintainer Technicians are various trade-trained staff who repair and maintain the area, specifically working on designed projects and requests submitted via Work Order. These staff members are valuable campus partners and help to ensure safe and clean living environments. These staff members provide feedback to RHDs and ADs and follow up with respective RSOs to ensure compliance.

*House Managers:* student leaders voted in by their respective RSO each year. House Managers serve in various term lengths, but all play a role in maintaining the area, reporting issues, transitioning their areas from one semester to the next, and liaison with Residential Life staff. House Managers are responsible for communications with their RSO (both those who live in HV and those who do not), the Housing Corporation of their RSO, alums, the Center for Fraternity and Sorority Development (CFSD), Facilities, and Residential Life staff. House Managers receive instructions and training to ensure their Houses stay in compliance and help hold their members accountable in creating a safe and clean living and learning environment. House Managers serve as the RSO’s lead resource in all matters relating to the chapter House, a University owned building. House Managers receive notification from Residential Life each semester about occupancy and must assist the RSO in understanding their financial obligations for all residential spaces.
For 2021-2022, the House Managers for HV are:

A1) Nina Polumbo  
A2) Paige Nolan  
B1) Mia Haynes  
B2) Brandon Bloom  
C1) Kyle Dube  
C2) ???????  
D1) Gianna Fioravanti  
D2) Marissa Galacia  
E1) Brett Pierce  
E2) Guillermo Grullon  
F1) Melanie Mouser  
F2) Ed Wilkinson

*Chapters, often referred to as Registered Student Orgs (RSOs):* A Greek Letter organization, often with national/international affiliation, that is advised by CFSD. In order to be in HV, a chapter must be an RSO, meaning they are recognized by the University, in good standing academically and fiscally, and compliant with all University policy and procedures (including *On-Campus Housing Contract*). For 2021-2022, the RSOs that live in HV are:

A1) Alpha Epsilon Phi  
A2) Kappa Alpha Theta  
B1) Gamma Phi Beta  
B2) Alpha Kappa Lambda  
C1) Sigma Phi Epsilon  
C2) Pi Beta Phi  
D1) Alpha Phi  
D2) Alpha Chi Omega  
E1) Alpha Delta Phi  
E2) Beta Theta Pi  
F1) Alpha Omicron Pi (new for 2020/2021)  
F2) Alpha Epsilon Pi

Addresses for each organization are (in order from A1 to F2) Laurel Way 10, 15, 20, 25, 30, 35, 40, 45, 50, 55, 60, 65
**Housing Corporations:** An entity affiliated with a Greek letter organization that oversees housing matters for any one RSO. Housing Corporations work with their RSO in ensuring a safe, comfortable, and academically focused living environment. HV is University owned, and thus Housing Corporations role at UCONN differs from campuses where an RSO may own or rent the land and Houses they occupy. Housing Corporations assist the RSO with residency lists, decorations, House management, supplies, and various forms of support for House Managers. The Housing Corporations often focus on the long-term future while RSOs tend to focus on short-term, semesterly success. The Housing Corporation is the representative of RSOs in regard to the housing lease with the University. However, Housing Corporations and RSOs have separate contracts and terms from that of individual residential students.

**Center for Fraternity and Sorority Development (CFSD):** A University department located in the Student Union that advises and supervises Greek letter organizations. CFSD plays a role in creating rigor for organizations to maintain registered status, collaborates with Residential Life staff, and manages all activities of RSOs outside of HV. CFSD is a key stake holder, collaborator, and resource for Residential Life in creating a sustainably, positive living and learning community in HV. The CFSD staff is comprised of various full-time staff, graduate assistants, and undergraduate student leaders. Phone: 860-486-4710. Web: [http://greeklife.UConn.edu/](http://greeklife.UConn.edu/).
Housing Assignments

Each RSO is responsible for every bed space in their assigned House, meaning the RSO is responsible for ensuring their House is fully occupied. The initial roster is due to Residential Life before housing selection in March of each spring. Any students (who must be members of the RSO) will not be able to select a room during housing selection. Following housing selection, a final roster (complete with individual room assignments) is due to Residential Life. Exact dates will be provided to the RSO by Residential Life. For 2021-2022, Rachel Hartley (Housing Specialist) and Justin Kyle Tanner (RHD) will be the contacts for RSOs for rosters and assignments. **The roster must be submitted with signatures of EACH resident.** This may be done as a physical copy or electronic. A copy of this form is included in the Appendix.

Husky Village is open for 9 months (Fall and Spring Semesters) and is not open for the summer terms. The *On-Campus Housing Contract* is binding for the entire contract term of occupancy. The housing contract cannot be terminated by the resident except under the conditions listed under the contract release policy found in the *On-Campus Housing Contract*. During the academic year (fall and spring terms, August – May), if a student is no longer enrolled at UCONN, the student agrees to vacate their residential space within 24 hours.

*Check-In:* Occurs at the beginning of the fall and spring semesters. This may include early arrivals/check-in, if approved. During these times, each student receives keys for their rooms and mailboxes. For 2021-2022, Early Arrivals (if approved), occurs on Tuesday, August 24th at Charter Oak Apartments. New for this year, returning student check-in occurs on Saturday and Sunday, August 28th-29th in W-Lot, a staging location for the area.
**Check-Out:** Occurs when a resident vacates their room assignment at HV, traditionally (but not limited to) around finals week in December and May. All guidance for check-out will be communicated well in advance by Residential Life via email, online website, and from staff. All spaces are subject to inspection and all keys received by the resident must be returned. If residents do not formally check out or properly follow the process, it is considered an improper check out and students cannot contest damage fees. Keys not submitted at check are considered lost and a fee to change the lock will be added to a resident’s U-Bill. Any keys for chapter spaces, such as chapter rooms and storage closets, must be turned in at the close of the academic year. **If these keys are not returned, the individual (such as a House Manager) will be assessed the fee, not the RSO.** It is the responsibility of either the RSO’s President or House Manager to conduct a final walkthrough of the House with the RHD at the end of the academic year. If a RSO does not formally “check-out” with the RHD (or designated Residential Life staff member), the RSO waives their opportunity to address wear-and-tear damages, lost key fees, and any project requests.

**Moves to Fill Vacancies:** This is a period of time during which individual residents (who are members of an RSO), can research and request a change in housing assignment through Residential Life. House Managers (or Presidents) are required to approve all moves within Husky Village and must communicate with the RHD. **Under no circumstances are moves to take place without authorization by Residential Life.** Should a student(s) partake in an improper room exchange, they are subject to fees and/or disciplinary actions.
**Vacancies:** The Department of Residential Life has formal process to help minimize the financial impact vacancies have on the RSOs living in Husky Village. Those methods include:

- Each RSO is financially responsible for all vacancies (planned or unplanned) in their assigned Houses. Each semester, all chapters in Husky Village will receive an email and/or letter about any vacancies that exist on the date of the official occupancy count (usually, mid-September and mid-February). Chapter Presidents and House Managers receive information regarding vacancies and about the cost owed to Residential Life for any vacancies. The RSO, not individual residents, are responsible for paying for vacancies.

- If vacancies exist in a House and a member desires to maintaining the room as a single, that individual resident will pay the RSO for the space. As the RSO is solely responsible for vacancies, Residential Life will not bill any individual student for two assignments during one semester.

**Break Access:** Any period of time when the Fall or Spring semester is not formally “in session”, meaning no active classes or examinations are in progress is deemed a “break”. During this period, UCONN’s residence halls are closed. During period of breaks, Husky Village may remain open. However, only CURRENTLY assigned residents are able to stay and enter Husky Village. **Please note – during the academic year AND breaks the Student Code of Conduct and the On-Campus Housing Contract are still in full effect.**
*Mid-Year Moves*: Residential Life facilitates moves during a semester based on the rosters submitted by the RSO. Students are able to move into their new assignment only during Spring Semester opening, and NOT before.
Housekeeping and Maintenance Procedures

Housekeeping:

Housekeeping is responsible for cleaning the stairways and hallways of the Houses. Housekeeping’s role is to ensure the health and safety of these areas, not general tidiness, not everyday cleaning of non-residential spaces. Housekeeping cleans hallways, stairwells, and kitchen floors weekly. Housekeeping does clean all bedrooms and bathrooms during the summer break. Housekeeping MAY clean bathroom spaces in the winter breaks, but only if residents remove personal items from bathrooms. Housekeeping will report any issue to the RHD, include when resident keep items in hallways/stairwells (which is a violation of the On-Campus Housing Contract). Non-residential spaces, including but not limited to chapter rooms, bathrooms, and kitchens, are the RSO’s responsibility to clean. Housekeeping provides paper products, such as paper towels and toilet paper, but not cleaning product.

Maintenance: Maintenance staff ONLY addresses facilities concerns that are communicated via a workorder. Work Orders are completed in a timely fashion; however, they may be delayed due to supply chain issues, weather, staffing, etc. Work Orders are addressed on a basis of highest need first. This means a broken dresser drawer will not be done before a leaking pipe.

Weekend Housekeeping and Maintenance: The University has staff available for emergency issues. The weekend housing staff will respond to any health and safety concerns (vomit, blood, etc.). The weekend maintenance staff is reduced compared to weekdays and focuses on emergencies and projects.

Emergencies:
When a maintenance emergency arises, House Managers and RSOs should contact Operation Center at 860-486-3113. Emergency repairs are those needing immediate attention to ensure the health and safety of residents. Examples include: flooding, no heat, security issues, smoke detector failure, etc. Examples of NON-Emergency items include: a broken light bulb, a broken dresser drawer, a fallen window blind, broken cable/internet, or any other item not endangering health or safety of residents.

_Crisis Management:_ It is the responsible of House Managers to contact Residential Life staff during times of crisis. During the day, Monday-Friday from 9am-5pm, the RHD can be reached at 860-486-1271 OR 860-207-5242. After hours, please contact the RA on duty at 860-634-3362.

_Work Order Requests:_ Residents with a work order request should submit work orders individually. They may consult with the House Manager, however, any residential student can and should be able to submit their own requests. House Managers are responsible for common spaces and can be expected to submit work orders for issues in chapter rooms, kitchens, etc. Should a work order not be addressed in a reasonable time (less than 5 business days), then the House Manager should contact the RHD.

Important information to consider when submitting a work order:

- Be specific. Include a picture. Leave little room for doubt as to what and where.
- One repair per work order. DO not submit multiple requests in one request.
- Provide accurate and proper contact information. If a work order is going in for a specific resident’s room, their contact information should be given, not the House Manager.
**Damage Billing:** Individuals and Communities (in this case, an RSO) are held responsible for loss or damage to University property, including vandalism. If damages occur, Residential Life, with the assistance of House Managers, will investigate to find out what happened and attempt to determine who is responsible. House Managers ARE NOT investigating conduct officers. If damages occur due to vandalism, the resident or RSO must submit an incident report to the hall staff within 24 hours of noticing the vandalism, indicating the alleged individuals and/or RSO members that are responsible for the damage(s). The incident report can be found online at: https://cm.maxient.com/reportingform.php?UnivofConnecticut&layout_id=2

**Community/RSO Billing:** Community billing results from damages such as vandalism, vomit clean up, and replacement of broken or damaged University property such as furniture and windows. If known, the responsible student will be billed. If the responsible party cannot be identified, depending on the location of the damage, the billing is divided amongst the residents of a particular floor or even entire building. All charges appear on the students’ fee bill.

For damages, which warrant billing where no responsible individual(s) is identified, community billing notices will be distributed to the House Manger, President, House Corporation, and RA after the damage has been reported and investigated. The notices will explain the nature of the damage. It is important that residents hold each other accountable for damages. If the individual responsible is reported, that individual will be billed for the damage. If not individual is identified, the billing is charged to all the residents of the floor or House.

**Individual Billing:** Damage occurring within or to a student room is charged to the occupants of that room. During final inspections (or FHSI), residents will be billed for damages done to their
room. If there are two occupants in a room, both residents will be billed, unless one resident assumes full responsibility.
Safety and Security

**Keys:** Locksmith Services facilitates all University lock needs. When each resident checks in, they are issued on room key and one mailbox key. Residents sign an electronic (online) key receipt stating they have received their keys. When residents are checking out of their rooms, keys will be collected.

*Chapter Room and Chapter Storage Keys:* Chapter Room and Chapter Storage keys are available for the House Manager or President to sign out in the beginning of the academic year. The keys must be returned by the student who signed for the keys at the conclusion of the academic year, or in event of separation by the Student and the University (or RSO). In the event of a lost, stolen, or damaged key, the student that signed for the keys will be held financially responsible, not the RSO.

*Emergency Locksmith Services:* In the event of an emergency, i.e., a resident is locked in a room or locked out of their residential space, please contact the Operation Center at 860-486-3113 and clearly state the emergency, location, and details.

*Routine Lock Repairs:* If the lock sticks, is hard to open, or needs minor repair, please contact the Operations Center at 860-486-3113 or place a work order at [https://aim.UConn.edu/request](https://aim.UConn.edu/request)

*Theft:* Members are expected, as stated in *On-Campus Housing Contract*, to keep their rooms locked and must keep the entrance and exit doors in the Houses closed at all times. Propping of doors is strictly prohibited as this causes a health and safety concern for MANY reasons. RAs
encountering propped doors will remove and discard the propping device. If theft of personal property occurs, students should immediately report the theft to the University Police Department at 860-486-4800.

**Liability/Responsibility for Personal Property:** The University does not assume any legal obligation for damage, theft, or loss of personal property. The resident is responsible to protect and secure any personal property located within any on-campus accommodation and is encouraged to obtain appropriate insurance, such as renter’s insurance.

**Fire Safety**

*Fire and Health Code:* Arson or the setting of fire, tampering with or misuse of fire safety equipment (including but not limited to: automatic door closures, smoke detectors, sprinkler heads, fire-alarm systems, fire-fighting equipment, or building security systems) is prohibited, extremely dangerous, and illegal. Immediate evacuation when an alarm sounds is mandatory. Re-Entry into a building before an alarm is silenced or staff authorization is given is also strictly prohibited. The burning of candles and/or incense is prohibited in all University-owned housing. Residents found responsible for burning candles/incense will experience the student conduct process and may be removed from housing. Possession of previously burned candles is prohibited, including never-before-lit candles. Tapestries and any other item room decoration affixed to or suspended in the building is subject to review and in many cases, a violation of the *On-Campus Housing Contract.* The use of extension cords or multi-receptacle outlets, with the exception of UL listed power strips with surge protectors, are prohibited. Charcoal stoves, propane, and laps (ex. Coleman stoves, Hibachis), gasoline motors of any type (including
motorcycles and mopeds), and motors using Lithium-Ion Batteries are all expressly prohibited (including gasoline). **Please note: no grills or smokers by be stored outside of the Husky Village Houses and is a violation of fire code.**

*Fire Drills:* State law requires that a fire drill be held in each residence hall once a semester, including Houses in Husky Village. The University of Connecticut Fire Department will set a date and time for each drill for the fall and spring semesters. The drill during the fall semester will be announced to staff only. The spring semester drill be unannounced. Additional drill will be held if a particular RSO performs poorly.

*Circuits:* Circuits are overloaded easily by use of high-wattage appliance, plugging too many items into one outlet, or by failing to check with neighbors before using hair dryers. Blown fuses are inconvenient; but the strain on the wire is far more serious. Therefore, please adhere carefully to the following instructions:

- Never exceed the maximum circuit capacity (aka don’t turn a 2-outlet wall unit into a 3+ unit)
- Find out from staff what rooms are on your circuit (Facilities can be reached at 860-486-3113), and always check with the occupants before exceeding maximum room wattage.
- Divide room wattage by number of outlets to determine each outlet’s capacity. Never exceed that number unless you compensate by not using other outlets in the room.
- Determine the drain caused by each of your appliances and assure that no hazards exist.
- Extension cords in rooms or common spaces are prohibited via the *On-Campus Housing Contract.*
House and Gate Access

Husky Village Houses utilize card access for their front doors. Safety is a shared responsibility and propping doors defeats this basic principle. Propped doors leave the RSO, its members, and all belongings vulnerable to theft or vandalism. It is against the On-Campus Housing Contract to prop doors.

No residents or guests are permitted to drive in into the Husky Village circle. However, if an RSO is expecting a large, one time delivery, the RSO may request access by contacting the RHD at least 48 business hours in advance with details on arrival of delivery.

If ANY vehicle that is not a licensed University vehicle is found in the circle, it is subject to fines and towing at the owner’s expense.
Resident Assistant On-Duty

The RA(s) on duty is/are responsible for the overall safety and security of Husky Village. In order to meet this expectation, RAs complete routine community walks of Husky Village. The RA(s) will respond to safety and security concerns, as well as address any policy violations that are present. The RA on duty can be reached at 860-634-3362. During special events, such as Recruitment or Ritual Ceremonies, given proper notification, the RA on Duty will not interrupt private ceremonies. Proper notification is obtained by a RSO representative making a request to the RHD a minimum of 48 business hours in advance. The RHD will then notify the CFSD and the RA staff of the special event. The Husky Village Event Notification form found in the Appendix must be filled out and submitted to the RHD. The RHD office is located in Lafayette Hall, in Towers Residence Halls.

RA on Duty Hours:

Weeknights, Monday-Thursday – 7pm-7am
Weekends, Friday-Monday – 7pm-7am (24/7, continuous coverage on weekends).

Break Periods: RAs are on duty 24/7 during all break periods.

In the event that a Federal or State holiday falls on a weekday and classes are not in session, the RA assumes duty throughout the day. If you need to reach a staff member between normal business hours, please call the RHD office at 860-486-1271.

The House Manager plays a crucial role in communicating the important of the RA on Duty to the RSO. The House Manager is expected to role model and follow all On-Campus
*Housing Contract* policies at all times. The House Manager must educate the RSO on the *On-Campus Housing Contract* and potential violations. The House Manager must also ensure that any RA that is a member of their RSO is treated with respect. RAs transcend their RSO membership and must operate their position in an ethical manner. The House Manager must educate the RSO of this and help to ensure respect, civility, and ethics.
Managing a House

The House Manager position is a very challenging role for a student leader. Husky Village is unique in that much of the responsibility of maintaining the House is shared between the RSO and the University. Although every RSO has different strategies and procedures already set in place for this daily management, facilitating member buy-in is crucial for each RSO’s success.

**RSO Education:** A very important role for the House Manager is assisting the RSO leadership in educating the RSO on University policies. Every resident has access to the *On-Campus Housing Contract* and is expected to review it in its entirety. The House Manager is expected to not only review, but also actively apply and educate all RSO members on the *On-Campus Housing Contract*. The House Manager plays an important role in keeping the RSO compliant.

Outside of the University policies, the House Manager needs to be “in the loop” regarding the planning of RSO activities, as those activities can have an impact on housing assignments, event notification, House inspections, RA duty, and overall life of residents.

**Cleaning:** The RSO is responsible for the overall cleanliness of the Houses. There are several different areas of the House that must be attended to. This includes, but is not limited to:

- **Bathrooms** – students are responsible for ensuring the health and safety of these spaces. RSOs are responsible for cleaning the space and for maintaining an appropriate trash level.

- **Hallways** – Housekeeping is responsible for sweeping and vacuuming these areas once a week. RSOs are responsible for keeping all personal items (with ZERO exceptions) out
of the hallways so regular cleaning can occur on a weekly basis. Additionally, items left in the hallway pose a fire safety risk and RSOs are subject to disciplinary measures.

- **Kitchens** – the RSO is responsible for maintaining a clean, safe, and healthy environment in the kitchen on a daily basis. The biggest challenge for most chapters is keeping the counters free of clutter and open food containers and quickly cleaning any items used and keeping the sink clean and clear. Any policy violation found in common areas like kitchens can be adjudicated on an individual and organizational level.

- **Chapter Rooms** – Housekeeping does not clean the chapter room. The RSO is responsible for the cleanliness of this room. The chapter room is subject to inspection at any time and must be kept clean, safe, and free of any policy violations.

- **Laundry Rooms** – Housekeeping does not clean the laundry room. The RSO is responsible for the cleanliness of this room and putting in work orders when issues arise.

*House Chores:* Maintaining House chores is a necessity for an RSO to adequately keep a House clean. House chores are also a long-standing tradition in fraternity and sorority Houses nationwide. Part of living in a House means taking responsibility of the House itself by working to keep it clean and safe. Work together to complete chores, RSOs can build strong bonds that keep the community safe, happy, and healthy.

For the Houses in Husky Village, the following chores should be completed by the residents:

- **Kitchen:** assigned daily (can be broke down into separate chores: dishes, counters, trash, and recycling), also **the refrigerator should be regularly checked for old and expired food items.**
• *Chapter Rooms:* assigned daily (can be broken down into separate chores: general cleanliness, furniture, vacuuming, dusting, etc.).

• *Office/Storage Rooms:* ensuring the spaces is free of clutter and fire hazards.

• *Bathrooms:* assigned daily (can be broken down into separate chores: cleaning toilets, cleaning showers, cleaning counters and mirrors, sweeping and mopping, replacing paper products).

• *Hallways:* checking for items in the hallways is a 24/7 task to ensure the House is safe.

*Creating a Sense of House Ownership:* RSO member buy in (including residents and non-residents) has been achieved when the members living and visiting in the House take responsibility for the overall cleanliness of the House without being prompted by the House Manager. The most challenging aspect of keeping a House clean and safe is creating member buy-in. The bottom-line result is that the House needs to be kept clean and safe. It creates a more positive environment for the residents, and it allows Housekeeping to fully perform their duties. There are some different methods that are commonly used to create this buy-in:

• *Member Buy-In:* It is important for all RSO members, both residents and non-residents, to feel as though the chapter House is their own. If they feel this way, they will take a more active approach to maintaining the House. Creating this feeling early in the semester in the RSO experience is essential. During recruitment, the House is often a focal point. When discussing the House with a potential new member, it is important to stress the role that all members play in keeping the House clean. This will create a culture of contributing to the overall state of the House before a member ever lives there.
- **House Culture:** Creating a positive RSO attitude and culture about the House is important. If all members take an active role in maintaining the House, then this culture will be created. It is important to create this positive culture for both residents and non-resident members. Non-resident members need to have a positive attitude so that when they visit the House, they are respectful of the living space of their peers and University property. When the residents take the lead on creating this positive culture, they will lead their peers and instill this attitude in non-resident members. If the RSO as a whole has a positive attitude and cares for the House, it will be easy to teach new members the same positive culture and respect. It makes the job of the House Manager less challenging when they are not alone when focusing on cleaning. House Managers should also look to other RSO leaders, like the present, RSO House corporation, and Alums for support.

- **Chore Enforcement:** Unfortunately, there are times when members are not completing all of their assigned chores. It is up to the chapter to determine how they plan to enforce completion of all chores. The suggested method would be to include chore completion with any other attendance enforcement that the RSO already has (such as points systems, fines, etc.). **Living in the House is a privilege for both the RSO and residents, and that privilege can be lost.** Members that choose not to contribute to that privilege should be held accountable by their RSO.
The On-Campus Housing Contract

The *On-Campus Housing Contract* is where campus housing polices can be found. The contract can be found online at: https://reslife.UConn.edu/housing-contract-forms/

*Event Notification:* Per the *On-Campus Housing Contract*, Husky Village RSO cannot have more than 15 guests at one time without proper approval. Many RSOs host events that cause them to fall out of compliance with the University’s policy. To assist the RSOs, an Event Notification Form has been developed. Anytime an event will take place, the Event Notification Form must be submitted to the RHD three weeks in advance if serving food or booking a University space, or 6 business days in advance if no food or University space reservation is needed (more information on Events with Food or Events and Outdoor Spaces can be found in the Appendix). **Hosting an event is a privilege, not a right.** This privilege can be taken away as a result of a sanction at any time. A copy of the Event Notification Form is included in the Appendix.

Please note this will help the Residential Life staff to know that an event is taking place, thus further respecting the ritual or event occurring. Regardless of a successful completion of an Event Notification Form, RSOs are still expected to follow the *On-Campus Housing Contract* and *Student Code of Conduct.*
House Inspections

The House inspection process for Husky Village is two-fold: it includes the process used in all on-campus housing and separate process for the common areas in a House. Each RSO will have announced House inspection with the RHD on a bi-weekly basis. Additionally, each House Manager is required to submit bi-weekly self-inspection reports to the RHD. All forms for inspections can be found in the Appendix.

Fire, Health, and Safety Inspections (FHSI): These are conduct by Residential Life staff, such as RAs, and are communicated in advance via flyers and emails the week before. Additional notification will be sent to House Managers the week of inspections. FHSI are submitted by RAs to the RHD 2 or 3 times a semester. During this process, the RA enters into any residential room and common space and report any violation to both the student and RHD. The RHD will then follow up with the resident (and House Manager in event of a common area issue). Policy violations found will require immediate follow up and can include adjudication through the student conduct process.

Unannounced House Inspections: These are conducted by the RHD on a regular basis and will not be announced ahead of time. These will occur on a weekday, generally between the hours of 10am-6pm. Areas checked include, but not limited to: chapter rooms, kitchens, laundry rooms, hallways, and bathrooms. Following the inspection, a report is sent to the House Manager, RSO President, and House Corporation. A copy may be sent to the CFSD, Residential Life, and RA of that House. The first failed inspection in a semester will result in a warning. A second failed inspection can include probation. Any additional failed inspections will result in a sanction
meeting with the RHD (and may include other professional staff members from Residential Life or CFSD) to determine the next possible outcomes.

*End of Fall Semester Inspection:* Prior to the start on winter break, the House Manager and RHD will inspect the entire House. This must be done before the last day of finals. Any violations or failed inspections from the semester will be debriefed. The House Manager will submit a plan of action to the RHD, via email, on how the RSO will manage and prevent future violations or failed inspections. If any RSO fails to complete an End of Fall Semester Inspection, they will begin the spring semester with a warning. A House inspection will occur with or without the House Manager. Any violations found will be adjudicated during break or at the beginning of the spring semester.

*End of the Year Inspection:* Before the end of the Husky Village Contract, a member of the RSO leadership (i.e., President or House Manager, NOT someone who is not affiliated with UConn), Complex Manager, Lead Custodian, and RHD will inspect the entire House. This must occur in order to have any work done in the House over the summer. Such projects include painting, floor updates, etc. Information will be sent to the House Manager, President, and House Corporation via email at least one month prior to the end of the Husky Village Contract to set up an appointment. These appointments will ONLY take place during weekdays between the hours of 10am-4pm. The House Manager is responsible for the House and is the last to leave. If a House Manager has to leave early, a request must be submitted to the RHD at least 3 weeks prior to closing. Failure to be present will result in sanctions for the RSO.
Additional Responsibilities

Items that are listed elsewhere in the manual, but are typically completed by the House Manager include, but are not limited to:

- Submitting room assignments for each semester.
- Submitting work-orders (and educated residents/members on how to submit them).
- Submitting break access lists.
- Conducting bi-weekly House self-inspections
- Participating in bi-weekly House inspections with the RHD
- Completing any and all administrative paperwork regarding the House
- Facilitating House Meetings
- Attending House Manager Round Tables
- Attending 1:1’s with the RHD (monthly)
- Finding a representative for the Husky Village Area Council
- Other responsibilities as assigned
Trash and Recycling

All students are required to follow state laws regarding recycling, as well as the University’s expectation that all students participate in the Residence Hall Recycling Program. Recycling centers have been selected based on appearance, physical space, and fire code restrictions. It is the expectation that students carry any trash and recycling to the Recycling Centers in the kitchen/laundry rooms. Once full, these items should be taken outside of each House in the Circle to the larger bins on wheels. They must remain on each platform at all times so that Willimantic Waste Management can manage disposal. These are considered University property. Trash is collected on Mondays, Wednesdays, and Fridays. There is also a trash dumpster area located right outside of the Circle, to the left of the gate.

Recycling Containers: The cycling containers are color-coded and reflect the following recyclable items:

- Blue/Red Containers (Glass, Metals, and Plastics) – all clear or colored glass. Caps and labels should be removed, and containers rinsed. Metal beverage/food containers; all labels should be removed and rinsed. Plastics 1 and 2 can be recycled.

- White/Black Containers (general trash) – all items not listed for recycling should be thrown here. Students can be charged individually or as a community if containers are damaged or stolen. If trash is left in the hallways, extra cleaning charges will be assessed. Students that continually disregard the recycling and trash policy may be administratively moved from their room assignments to another.
Furniture

Students cannot remove University furniture from their rooms or Houses. There is no storage available so all furniture must remain in student rooms and Houses.

Chapter Room Furniture: The University does not provide furniture for Chapter Rooms. If furniture is pre-existing, it must remain in the House.

Non-University Owned: Furniture can be brought into the House. The University does not provide moving or building services. All furniture must be free standing, should not cause fire hazards, and cleaned regularly. If any furniture causes damages to floors or walls, then the resident of that space or the RSO will be charged.

Outside Furniture: Only approved outside furniture can be placed on the exterior of the House. All other items are prohibited. The RHD can assist in selecting (not providing) outside furniture. University provided furniture is NOT designated for outside elements, and therefore must remain in the House at all times.
Laundry Rooms

Laundry rooms are located in each building at the end of the first floor. It is the RSO’s responsibility to keep them clean. For repairs, contact work order control. Instructions for use are provided in each laundry room. Please follow these instructions to help ensure the machines’ long life. If you have questions about cleaning the machines, you may contact the RHD.
Kitchen and Kitchen Appliances

It is important for the House Manager to be familiar with the proper use of all the kitchen appliance and proper cleaning protocols. This includes the stovetop, oven, dishwasher, and refrigerator(s). Tips regarding each item are provided below:

- **Stovetop** – Be sure to turn all burners are off when they are not in use. Any food that becomes trapped under the burner can become a fire hazard. Be sure to routinely check and clean under the burner coils.

- **Oven** – Be sure to turn off the oven when it is not in use. Food items that get caught under the heat coil or bottom of oven become fire hazards. Be sure to routinely check and clean inside the oven. Just using the “clean oven” function is NOT enough.

- **Dishwasher** – Only dishwashing detergent should be used, in the proper amount prescribed on the product. Using non-dishwasher safe soaps can cause flooding. For some Houses, it may be a good idea to have an indicator of clean/dirty on the dishwasher to keep members from using dirty dishes.

- **Refrigerators** – Any spills that happen in the refrigerator must be cleaned immediately. Failure to clean these spills can lead to contamination of other foods. It is important to routinely check under the drawers for any old food/spills that cannot be easily seen. In addition, the refrigerator should be checked weekly for old, spoiled, and expiring food.

- **Garbage Disposals** – only food should be placed in garbage disposals. Please keep hard items such as chicken bones out of the garbage disposal. Please be sure that silverware and other items do not fall into the disposal. If other items fall into the disposal, DO NOT turn on the disposal. Call Facilities at 860-486-3113. Then place a sign saying the
disposal is out of order. Any damages incurred as a result of communication to the House may result in charges to the RSO.
Other University Services

*Mail:* Residents’ mailboxes are located in the Towers Mailroom. The Towers Mailroom is located inside the Towers Student Center, located besides the Towers Dining Center (also at the top of the hill leading from St. Thomas Aquinas Church). Husky Village RSOs have mailboxes in the Student Chapter Center located in the Student Union.

An example of student’s mailing address is:

Student Name  
Room Number, Husky Village, Building Number*  
Storrs, CT, 06269

*Do not put chapter letters or chapter name*

*Packages:* If a student has a YELLOW slip of paper in their mailbox, they must go to the Towers Student Center Mailroom with identification to pick up their package.

*Network Services:* The University provides network access in Husky Village. All network polices and procedures are expected to be followed by ALL students. University network access is serviced by Student Affairs Information Technology (SAIT) - [https://sait.UConn.edu/](https://sait.UConn.edu/)

*Parking:* Resident parking is a privilege. The resident and their guest shall comply with the University’s parking and traffic regulations at all times. Residents can buy a parking permit from Parking & Transportation Services, located at 3 North Hillside Road, or call 860-486-4930. Their website is - [https://park.UConn.edu/](https://park.UConn.edu/)
Driving or parking on lawns, sidewalks, courts, landscape, or any place reasonably assumed as not a legitimate parking space is strictly prohibited. Parking is prohibited in the circle as it is a fire lane and serves as emergency access. There are approved times to park in the circle such as opening and closing. Parking in the circle WILL result in ticketing and/or towing at the owner’s expense. Anyone may report vehicles to UCPD or Parking Services. It is not the RA’s responsibility to enforce parking. The House Manager will receive notification of improperly parking cars. Repetitive parking in the circle by any one RSO will result in disciplinary actions for the RSO.

RSOs can work with Parking Services to secure temporary parking passes for visiting alums, national consultants, etc. It is the responsibility of the RSO to obtain these passes and cover any costs associated with that process.
Staff Contact Information

The Husky Village RHD Office is located in Towers Residence Hall, in Lafayette Hall, 1st floor.

It is marked as “RHD Offices” via the inner-quad lawn.

Justin Kyle Tanner, RHD for Husky Village, 860-486-1271, jkt@uconn.edu

Nate Gordon, AD for Husky Village, Nathan.gordon@uconn.edu

Husky Village RA Staff:

A. Sayera Kennedy, sayerah.kennedy@uconn.edu

B. Ishan Bansal, ishan.bansal@uconn.edu

C. Jana Hassan, jana.hassan_belal@uconn.edu

D. Mimi Medeiros, mimosa.medeiros@uconn.edu

E. Katrell Clay, ben.back@uconn.edu

F. Ben Back, katrell.clay@uconn.edu

Center for Fraternity & Sorority Development:

LaKeya Francis, Assistant Director, lakeya.francis@uconn.edu

2110 Hillside Road, Student Union 203 • Storrs, CT 06269

P: (860) 486-4710 • F: (860) 486-5989 • greeklife@uconn.edu

Office Hours: Monday-Friday: 9am-5pm
Appendix

Housing Assignments Roster Form
Event Notification Form
House Manager Bi-Weekly Inspection Form
Bi-Weekly House Inspection Form
Events – Food Information
Events – Outside Spaces Information
Husky Village Housing Contract
Husky Village Room Features & Amenities
**Housing Assignment Roster Form**

**2021 - 2022 Husky Village Roster - Due 3/1**

- Fraternity or Sorority Name: ___________________________
- House Manager Name: ___________________________
- House Number: ___________________________

<table>
<thead>
<tr>
<th>Students Name</th>
<th>Student ID Number</th>
<th>Room Assignment</th>
<th>Signature</th>
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Event Notification Form

University of Connecticut
Department of Residential Life
Husky Village Event Notification Form

RSO Name: _________________________  Start and End Time of Event: ____________
Building Number: ____________________  Event Title: __________________________
Date of Event: ______________________

Where in the House will the event occur?

What times should Residential Life staff avoid entering the House?

Are you preparing food?

Are you using an outside space?

Additional Notes:

Please email the completed form to Justin Kyle Tanner, RHD of Husky Village, jkt@UConn.edu

This form must be submitted at least 3 weeks prior to event if serving food or reserving an outside space, 6 business days if not.

Please note, that Residential Life will do our best to honor your requests but may require specific follow-up if the requested event lasts longer than 4 hours or seems questionable or problematic for Residential Life or CFSD staff.
House Manager Bi-Weekly Inspection Form

Husky Village House Manager Bi-Weekly House Inspection Form
From Due Bi-Weekly when RHD inspections do not occur by 5pm Wednesday

Organization: _____________________ Building: _____________________
House Manager: _________________ Date: _____________________

Kitchen (Refrigerator, Stove, Sink, Pantry, Counters, Cabinets, Dishwasher, General Cleanliness, etc.)

Notes:

Laundry Room (Machines, Cabinets, Cupboards, Floor, General Cleanliness, etc.)

Notes:

Common Room (Floor, Walls, Ceiling, Furniture, General Cleanliness, etc.)

Notes:

Office (General Cleanliness)

Notes:

Bathrooms/Hallways (Counters, Cabinets, Showers, Stairway, Bathroom Stalls, Floor/Carpet, Walls, General Cleanliness, etc.)

Notes:

I acknowledge that I performed a complete inspection of the House by signing my signature below:

_________________________________________________________________          Date: _____________
**Bi-Weekly House Inspection Form**

**Husky Village Residence Hall Director House Inspection Form**

*Bi-Weekly Inspections will occur for all Houses. The Residence Hall Director will schedule with the House Manager to conduct an inspection. The inspection will occur between the hours of 1-4pm on either Wednesdays. If the House manager cannot be present, a proxy may be designated. The House Manager must communicate with their chapter to ensure the space is clean, free of any organization secret ritual materials, and members are aware of professional staff presence. Any items found in need of follow up will be followed up within 48 business hours. Failure to comply may result in loss of privileges and/or conduct investigations.*

Organization and Building: ___________________  Inspected by: __________________________

House Manager: ____________________________  Date of Inspection: ____________________

<table>
<thead>
<tr>
<th>Good</th>
<th>Follow Up Needed</th>
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</thead>
<tbody>
<tr>
<td>□Floor/Tile</td>
<td>□Floor/Tile</td>
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<tr>
<td>□Walls</td>
<td>□Walls</td>
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<tr>
<td>□Refrigerator</td>
<td>□Refrigerator</td>
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<tr>
<td>□Stove</td>
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<td>□Sink</td>
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<td>□Cabinets</td>
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<td>□Dishwasher</td>
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<td>□Trash</td>
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</tbody>
</table>

**Kitchen**

- □Floor/Tile
- □Walls
- □Refrigerator
- □Stove
- □Sink
- □Pantry
- □Counters
- □Cabinets
- □Dishwasher
- □Trash

**Common Room/Hallways**

- □Carpet/Floor
- □Walls
- □Ceiling
- □Furniture
- □Cleanliness
- □Stairs/Halls

**Bathrooms/Laundry Room**

- □Bathroom Stalls
- □Cabinets/Counters
- □Showers
- □Machines

**Additional Comments/Instructions/General Condition:**

________________________________________________________________________________________

________________________________________________________________________________________

Report Summary:

- □ Pass
- □ Follow Up Needed
- □ Fail

Date of Inspection Follow Up Date: __________  House Manager Signature: __________
Events – Food

There is a long-standing tradition of organizations simply announcing an event and selling food out of their kitchens to raise money for the “For The Kids” (FTK) campaign. This tradition operated for years without staff oversight and represented a considerable liability to the University.

For 2021-2022, RSOs must not only comply with the following process for food at events, but also must follow ALL COVID-19 related policies, procedures, and guidelines.

1) RSO decides to have an event.

2) RSO notifies the RHD via email three weeks prior to the event.

3) After obtaining RHD approval, the organization completes a Temporary Food Service Event Application http://ehsapps.UConn.edu/food/request.php at the EHS website at least two weeks prior to the event date. The Temporary Food Service Event Guidelines Booklet is available to assist groups plan events with food safety in mind.

4) After review, the EHS inspector will contact the individual listed on the application as the person-in-charge of food at the event. Students may contact Cheryl Lebeau Radzvilowicz (cheryl.lebeau@UConn.edu; 860-486-6022) with questions, or after submitting the application, to schedule a pre-event inspection.

5) RSO will schedule a kitchen inspection

6) Once the kitchen has been inspected and the permit has been issued, the organization contacts the RHD, who approves the event with the following caveats:

   - The event must follow ALL fire safety and quiet hours protocol.
   - The RSO may not sell food. They may ask for donations but cannot coerce students in paying and cannot charge for food.
• Receipts, though seldom (if-ever) used, must be available to students who donate.

• A copy of the supply purchase receipts, a tally and description of the amount of food prepared and served, and the amount of money raised must be given to the RHD after the event.

• All COVID-19 related policies, procedures, and guidelines are followed.

• NO ALCOHOL OR OTHER DRUGS are allowed at any event.

If an RSO needs to reserve an outdoor space, they must also comply with and follow the process for formally reserving a space.
Events – Outdoor Spaces

Should any RSO wish to reserve any space (including the Husky Village Basketball Court, Husky Village Volleyball Court/Circle, and Husky Village Side Field), they must work with Event Services (2110 Hillside, Student Union, 860-486-3421). All Husky Village outdoor bookings are managed through Event Services. Husky Village outdoor spaces are “Residential Life Outdoor Spaces” and must adhere to all fire safety and quite hour policies.

For 2021-2022, RSOs must not only comply with the following process for events, but also must follow ALL COVID-19 related policies, procedures, and guidelines.

1) RSO decides to have an event.

2) RSO notifies the RHD via email three weeks prior to the event.

3) After obtaining RHD approval, the organization completes a Request for Space Form https://studentunion.UConn.edu/request-for-space/ at the Student Union Event Services website at least two weeks prior to the event date. The Event Planning Tools is available to assist groups plan events.

   a. All RSOs must comply with guidance for COVID-19 Alert Levels, All Residential Life Policies, and all CFSD guidelines.

4) After review, Event Services will contact the individual listed on the application as the person-in-charge of the event. Students may contact Event Services (su@UConn.edu; 860-486-3421) with questions, or after submitting the application, to schedule a pre-event inspection.

7) Once the RSO receives confirmation of booking and completes any training needed, the RSO will email the RHD, who approves the event with the following caveats:

   • The event must follow ALL fire safety and quiet hours protocol.
• If serving food, the RSO must comply with all Events – Food guidelines set forth in the Housing Manager Manual.

• All COVID-19 related policies, procedures, and guidelines are followed.

• NO ALCOHOL OR OTHER DRUGS are allowed at any event.

The following guidelines are set in place unless changed: Reservation Process & Guidelines |

Student Union (UConn.edu)

• Attendance for programs/meetings/events/activities may not exceed 50 people.
  o Attendance capacity is based on Current State of Connecticut restrictions. Should revised guidance be provided, we reserve the right to adjust the attendance capacity.

• Events must have a start and stop published time.

• Attendees must remain six feet apart. Lawn events must maintain 15’ of distance between blankets on the ground. Distance markers will be used to identify these areas, i.e., painted circles on the ground.

• All attendees, organizers, volunteers, etc. must wear face coverings.

• Any visitors must be recorded to assist with contact tracing if needed.

• There must an isolation plan in place in case anyone becomes ill during the event.

• Signage and barriers must be provided to designate traffic flow.

• There should be egress plans to minimize lines entering or departing the event and there should be separate entrances and exits if possible.

• Any food service must adhere to current food service policies.

• Entrance documents (tickets) should be paperless if possible.

• Hand sanitizer should be provided at the entrance, exit, and throughout the venue.
• Sanitizing wipes must be available for attendees to use.

• Nearby bathrooms must be cleaned and disinfected frequently.

• Performers can remove face coverings provided they are at least 12’ from attendees.

• Run/walk activities will be reviewed on a case-by-case basis.
Husky Village Housing Contract

This information can be found online here: UNIVERSITY OF CONNECTICUT (UConn.edu)
Husky Village Room Features & Hall Amenities

- 6 buildings, 3 floors per building, single sex
- Central air-conditioning
- Room Details:
  - Furnishings: Bed, small bureau, desk and chair, cable TV/internet connectivity
  - Bed Size: XL twin (80" x 36"), bunkable, loftable
  - Room Sizes: 11’ x 16’ (176 sq ft)
- Building Details:
  - Room Sizes:
    - Multipurpose Rooms:
      - 15-person unit- 12’6” x 20’ (250 sq ft)
      - 30-person unit- 18’ x 24’ (432 sq ft)
    - Chapter Office Sizes:
      - 15-person unit- 9’ x 12’ (108 sq ft)
      - 30-person unit- 12’ x 13’ (156 sq ft)
    - Kitchen sizes:
      - 15-person unit- 12’ x 12’ (144 sq ft)
      - 30-person unit- 11’6” x 14’ (161 sq ft)
- Laundry: Husky Village – Ground Floor
- Mailroom: Towers Student Center, Upper Level
- **Dining:** Gelfenbien Commons
- There is a large W lot parking for residents north of Husky Village and community bike racks at each House.
- Recreation: Volleyball, basketball, and the Towers & Husky Village game room. There is also a gazebo in the community quad that is very popular for study breaks!